

Princeton Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Princeton Community Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Princeton Community Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us:
  - Qualified sign language interpreting service
  - Written information in other formats (large print, verbal)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified language interpreting service

If you need these services, notify any staff member for assistance.

If you believe that Princeton Community Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Patient Advocate in person at 122 12th Street, Princeton, WV 24740; by mail at P.O. Box 1369, Princeton, WV 24740; via phone at 304-487-7261; via fax at 304-487-7511; or via email at [lwood@pchonline.org](mailto:lwood@pchonline.org)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 • 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/filing-with-ocr/index.html>

**ATTENTION: If you do not speak English, language assistance services, free of charge are available to you via Fluent Language Services 1-888-306-7726**

### Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

### Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

### French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

### Arabic

تدعاسملا تامدخ نإف، دغللا ركذا ثدحتت تنك اذا: عظوحلم  
ناجملاب لكل رفاوتت تايوغللا

### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

### Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

### Tagalog

PAUNAWA: Kung nagsasalita ka ng wikang Tagalog, mayroon kang magagamit na mga libreng serbisyo ng tulong sa wika nang walang bayad

### Italian

ATTENZIONE: se parla italiano, sono disponibili servizi di assistenza linguistica gratuiti.

### Thai

ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร

### Nepali

ध्यान दनिहोस्: तपाइंले नेपाली बोल्नुहुन्छ भने तपाइंको नमिति भाषा सहायता सेवाहू नःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस्

### Persian

ين ابز تالی هست، دینک یم وگتفگی سراف نابز هب رگا  
امش یارب ناگیار تروصب

### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

### Urdu

یک ددم یک نابز وک پآ وت، یه ے تلوب ودرآ پآ رگا: رادربخ  
لاک - یه بایتسد یم تفم تامدخ